1. Develop and implement a strategy to effectively manage and lead the Management Information Group, including managing managers and driving automation and process reengineering initiatives.
2. Foster team cohesion and collaboration within the Management Information Group to ensure efficient and effective performance.
3. Identify and place the right talent in the right roles within the Management Information Group to maximize the team's potential.
4. Develop and implement a plan to improve the quality and responsiveness of the interactions feeds produced by the team for clients.
5. Continuously evaluate and improve team performance, processes and workflow to ensure the Management Information Group is meeting and exceeding client expectations.
6. Develop and implement a comprehensive strategy to effectively manage and lead the Management Information Group, including managing managers, driving automation and process reengineering initiatives, and fostering team cohesion.
7. Identify and place the right talent in the right roles within the Management Information Group to maximize the team's potential.
8. Develop and implement a plan to standardize all reports and interactions feeds produced by the team, in order to ensure consistency and improve client satisfaction.
9. Continuously evaluate and improve team performance, processes and workflow to ensure the Management Information Group is meeting and exceeding client expectations.
10. Identify opportunities for process improvement and reengineering, and lead the implementation of these changes to increase efficiency and productivity.
11. Develop and maintain strong relationships with key stakeholders, including clients, to ensure effective communication and alignment on goals and objectives.